

## Terms of guarantee

You have decided to move your aircraft with a **Flyer - Truck** at the ground in the future. In the next time you will determine surely that this was the right decision. You have bought with the **Flyer - Truck** a German product, that was also built in Germany. The engine and the automatic transmission are import-parts from USA.

Should you have however a reason for a claim or it has appeared a production-mistake, we like to writing us immediately. We will be always keen to do the best and we will embrace your requirements.

### 1. General regulation

The warranty is valid in accordance with our general sale- and delivery-conditions.

### 2. warranty period

the warranty period for Flyer-Trucks form the delivery date is

- 24 month for private user
- 12 month for commercial user

### 3. warranty regulations

All parts and material with a defect, we will repair or change it, inside the warranty period. The decision for free is only be the headquarter of Flyer-Truck German Zaglauer. We do not give the warranty, as the handling with the Flyer-Truck is not in rouls and accordance with our operation manual, or work outside the limits. Without warranty are all parts for normal wear, winch, battery, electric parts, brake pad, tires and guide roller.

### 4. handling

You confirm with the filing of the warranty claim proposal, that you have checked the Flyer-Truck and all components and a mistake by the handling with the Flyer – Truck is impossible.

You send the Flyer-Truck completely or the defect parts without shipping cost free (DDP) to the company Maschinenbau Konrad Zaglauer. The company Maschinenbau Konrad Zaglauer makes a reserve, and do not accept unfree deliveries.

Please send the completely filled warranty proposal with the return delivery. If this form is not at the return delivery, the Maschinenbau Konrad Zaglauer will require it before the start of the test. The guarantee test takes place only when available of the form.

After the check, the customer gets a survey report. If the check makes a material- or a production-mistake of the manufacturer respectively of the Maschinenbau Konrad Zaglauer, we repair the unit gratuitously for the customer. If we disclaim it, we make a offer. We send return the demounted unit EXW with the costs for the quotation, if the reparation was not ordered. When we can not find a defect, than we continuing as before, we send the unit unfree back.

# Flyer - Truck

Ground Handling System

Maschinenbau  
Zaglauer Konrad  
Stetten 8  
D 84494 Niedertaufkirchen  
Tel. +49 (0)8635 273  
Fax.: + 49 (0)8635 1243  
e-mail: info@flyertruck.com

## *proposal of warranty*

### *Dealer*

company	Maschinenbau Konrad Zaglauer		
street	Stetten 8		
postcode	84494	city	Niedertaufkirchen
tel	+49 (0)8635 273	fax	+49 (0)8635 1243
e-mail	info@flyertruck.de		

### *Flyer-Truck data*

type:	year of construction:	serial no.:
repair date:	customer:	delivery date:

## *diagnostic inspection*

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## *spare parts*

piece	parts no	description

.....  
place / date

.....  
name

.....  
signature